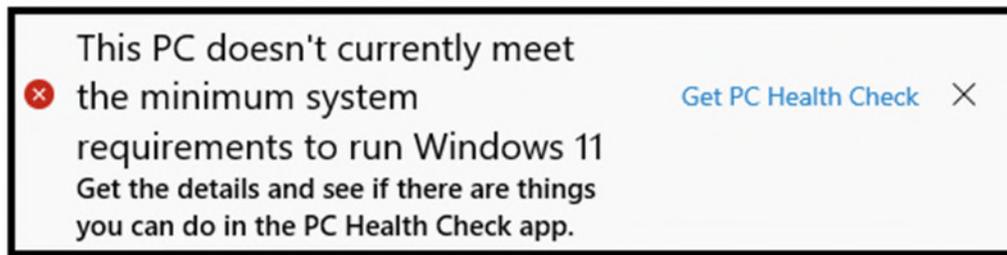


Windows 11

By CIG Chair, Shirley Vivion

Are you getting notifications about Windows 11? Have you heard rumors about computer incompatibilities? Perhaps you have seen this notice in your Windows Security Settings:



“Get PC Health Check” in this notice is a link to an app that will check your PC for Windows 11 compatibility. Do not be dismayed if your computer fails. **Microsoft will be supporting Windows 10 through October 2025.**

The compatibility commotion, is basically about a chip on the mother board of the computer’s Central Processing Unit (CPU), called a **Trusted Platform Module (TPM)**, and other settings which are required. Apparently, this chip has been an international standard since 2016! So likely, TPM is installed in your computer, but *has not been enabled*.

TPM, for example, is like a security panel installed in your home which requires a code to enter without tripping alarms. In a computer, it is part of a front-line defense to prevent hackings, piracy, and malware from entering. For Windows 11 “crypto processing” protection, TPM must be installed and enabled.

You can check for a TPM and see if settings are causing your computer to fail the readiness test. *HOWEVER*, it is best to take your computer to the Geek Squad or your own qualified tech to check. The steps require messing with settings in the computer’s BIOS, which is not something I would do!

You may find information about the TPM on your computer manufacturer’s website. Manufacturers should provide models since 2016 with TPM installed or not, and if it is at least version 2.0. Yes, it gets complicated, and this is a very simplified peek into the compatibility issue.

If you purchase a new computer or laptop, make sure it has Windows 11 installed or it is clearly stated compatible or has a ticket to have Windows 11 installed.

For techies interested in locating TPM, here is a LINK to a good video demonstration:

<https://www.youtube.com/watch?v=vMT1QCKOAbM>

Get PC Health Check:

https://www.microsoft.com/en-us/windows/windows-11?ocid=wu_windows_app_omc_win#phealthcheck